

EXTERNAL USER LOGIN INSTRUCTIONS



https://qa-store.gedigitialenergy.com/Atlantis/AtlHome.aspx



Welcome to ATLANTIS, a Grid Solutions Power Transmission tool used for loose parts & kits lookup through drawing navigation.



This instructional guide will show external users how to manage the initial ATLANTIS login process.

PRE-REGISTERED USER

If you have received an email asking you to reset your password, this means that you were included on specific list of users who have a pre-registered login and password. This is likely because you have used Sparks in the past or have shared you contact information with a contact from GE Vernova. Please see the email below for reference.

SUBJECT: Your request for GE Grid Solutions Online Store				合	Ø
webteam.pm@ge.com to me *	Apr 28, 2025, 10:02 AM	*	٢	¢	:
Hello, A request was made to the GE Grid Solutions Online Store in order to reset the password for username: USERNAME To reset your password please go to link below: https://ga-store.gestPassword.aspx?k=LihJ?UgwZexbwJfn1wP12TeZa2GLeUoWaR8TSsVg43V6UEf6iw This link is active for 48hrs only.Please contact sales admin team (sales.gridsolutionsap@ge.com) to a Solutions Online Store	gedigitalenergy.com/Accou reset your password after t	<u>unt/</u> that. Tr	hank yo	u, Ge (∃rid

Click the link to establish your password. Your username will be given in the email. Please note that you have 48 hours before the link expires. If the link expires before you setup a password, please reach out to your GE Vernova Sales contact and ask them to send a new request on your behalf. (See Unregistered User process for more details).

Critical Communications	Protection & Control	Substation Automation	Monitoring & Diagnostics	Power Delivery	Power Sensing	HV Parts & Services	Training Ce
Please enter a new pa	issword:						
Please enter the	new passwor	d for your onlir	ne store accour	it, per the ins	structions be	elow.	
- must be at least	8 characters						
- must contain at I	least 2 numerio	c digits	an encoded above				
- must contain at l	least 2 upperca	ise letter	ier special chara	clers			
index contain at i							
1		A					
A		0					

Grid Solutions Terms & Conditions of Sale | Privacy Policy | Website Terms of Use | International Regulatory Notice | Copyright @ General Electric Company 2017



Upon a successful password change, you will get a confirmation message, and a link that will direct you to the Homepage show below.

GE VER	RNOVA ne Store		Search	Log In / Regis	ster) Support	Q Contact Sales	1.877.605.6777 +678.844.6777 Grid Solutions
Critical Communications	Protection & Control	Substation Automation	Monitoring & Diagnostics	Power Delivery	Power Sensing	HV Parts & Services	Training Center
Your password is succ	cessfully changed. the Home page						

If you see "Log In / Register" you will need to login again with your username and newly created password. 🬢



You can confirm the login is successful if you see your name at the top left corner of the page, and the login button changes to "Logout".

GE VEF	NOVA		Search	Logout	Suppor	t Contact Sale	1.877.605.6777 +678.844.6777 Grid Solutions
Grid Solutions Onlin	e Store					Orders- Persona	al Links - My Account
Critical Communications	Protection & Control	Substation Automation	Monitoring & Diagnostics	Power Delivery	Power Sensing	HV Parts & Services	Training Center

This image displayed above is a general homepage. To find the Atlantis homepage, navigate under "HV Parts & Services" then "Loose Parts Lookup (Atlantis)". You will see the welcome message at the top of the page.

PRE-REGISTERED USER



UNREGISTERED USER

If it is your first time trying to log into ATLANTIS, and you did not receive the pre-registration email, please send the following details to your GE Vernova Services Sales representative.

SUBJECT: External ATLANTIS User – Account Setup First Name: {Your First Name} Last Name: {Your Last Name} Name of Company: {Your company Name} Email: {Your company email address} Country: {Your country of residence} Business Function: {Your organizational role - Sourcing, Engineering, etc}

Please request them to create a Service-Now help ticket *on your behalf*. Once the request is completed, you will receive a password reset email and can follow the steps described in the **Pre-Registered User** section above. Please monitor your inbox, as the link will expire in 48 hours.

